

Simplify Claims with ClaimStartNow

Report your Property & Inland Marine claims from virtually anywhere, 24/7, using our online reporting platform, **ClaimStartNow**.

It's available for anyone who needs it:

- Insureds
- Agents
- 3rd Party Claimants

It's the quickest and most efficient way to:

- Provide the information needed to start handling your claim.
- Confirm your claim has been received.
- Have your claim assigned and reviewed.

Ease information entry by:

- Viewing and selecting your policy information.
- Using features to avoid duplicate data entry.
- Uploading files, photos and/or videos with your claim.

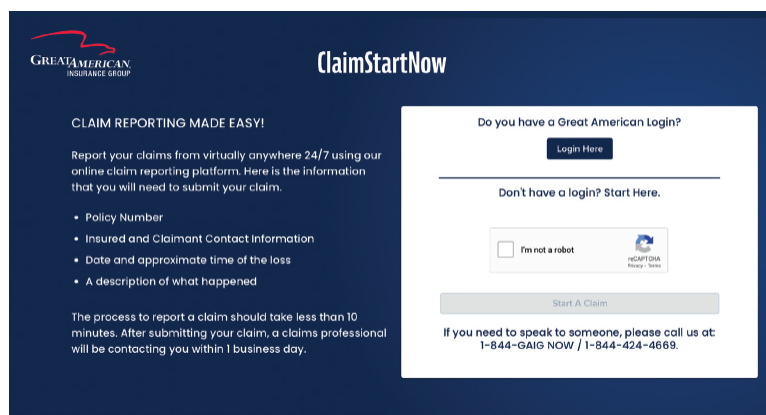
ClaimStartNow is located in the Insured Portal. Simply click on "Submit a Claim" from either the policy dashboard or the policy details page to get started.

If you don't have portal access or if your portal access is pending, you can submit your claim at **ClaimStartNow.gaig.com**. Users will have the best experience by logging in with their Great American login.



Report claims 24/7 with
ClaimStartNow

Get started at the Insured Portal
MyGreatAmerican.gaig.com



The screenshot shows the ClaimStartNow website. On the left, there is a dark blue sidebar with the Great American Insurance Group logo and the text "CLAIM REPORTING MADE EASY!". Below this, it says "Report your claims from virtually anywhere 24/7 using our online claim reporting platform. Here is the information that you will need to submit your claim." followed by a list of required information: Policy Number, Insured and Claimant Contact Information, Date and approximate time of the loss, and A description of what happened. At the bottom of the sidebar, it states "The process to report a claim should take less than 10 minutes. After submitting your claim, a claims professional will be contacting you within 1 business day." The main content area is white and features a login prompt: "Do you have a Great American Login?" with a "Login Here" button. Below that, it says "Don't have a login? Start Here." and includes a CAPTCHA "I'm not a robot" and a "Start A Claim" button. At the bottom, it provides contact information: "If you need to speak to someone, please call us at: 1-844-GAIG NOW / 1-844-424-4669."

ClaimStartNow is mobile friendly! Use it to file all your claims on the go.

Questions about your login? Contact FNOLApp.Support@gaig.com.

Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. Online portal may not be available at all times. Policies are underwritten by Great American Insurance Company, Great American Assurance Company, Great American Alliance Insurance Company and Great American Insurance Company of New York, authorized insurers in all 50 states and the DC. The Great American Insurance Group eagle logo, and the word marks Great American® and Great American Insurance Group® are registered service marks of Great American Insurance Company. © 2023 Great American Insurance Company. 0115-PCC (06/23)



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